

Houston Community College Administrator Qualifications

David Alexander Vogel
Dean, Automotive Center of Excellence

EDUCATION

Associate Applied Science, Automotive Technology, San Jacinto College, 1995

Certified Ford Tech

Certified Ford Service Consultant

Certified Chrysler Tech Level 1 and 2

Re-Certified ASE Master Technician, ASE Service Consultant, ASE Under Car Specialist

Certified EPA-608 & EPA 609

PROFESSIONAL EXPERIENCE

Dean, Automotive Center of Excellence (2016 – present)

Houston Community College, Houston, TX

Provide leadership in the development and maintenance of a state-of-the-art Center of Automotive Excellence.

Utilize my automotive expertise for optimum success

Provide vision, motivation, coordination and support to the Chairs and associated Faculty

Provide leadership for strategic and budget planning for the COE assigned

Create, foster and maintain a well-functioning, respectful, collaborative, professional and engaged instructional team

Evoke a team that is fully committed to motivating and stimulating faculty and staff across the District in delivering of instructional programs within my purview

Work with the HCC System office to ensure program compliance with requirements of the Texas Higher Education Coordinating Board and the Southern Association of Colleges and Schools

Lead the effective and efficient scheduling of program offerings throughout the District for the Automotive Center of Excellence

Ensure that sufficient courses are offered and available for students at all assigned campuses for their instructional area

Lead high-level engagement and participation in the growth of the Automotive Center of Excellence

Identify and acquire the latest technology and equipment

Provide leadership and oversight of positive performance for assigned programs in terms of student enrollment, persistence, completion, and transfer and job placement rates.

Automotive Diesel Instructor (2009-2016)

Universal Technical Institute, Houston, TX

Taught/Tutored automotive and diesel subjects to students

30 hours per week teaching + 10 hours per week assisted with development and operation of Coursework

Assisted in curriculum development as needed

Assisted in development of student extra-curriculum activities as needed

Oversaw and participated in all shop/lab activities and cleanup on a daily basis

Developed and created project plans for the automotive school as necessary

Shop Supervisor (2008-2009)

Planet Dodge, Humble, TX

Managed auto/diesel repairs, controlling workflow through the shop, driving sales above targets

Managed four service consultants

Identified production or productivity issues

Managed facilities repair throughout the store

Ensured adequate staffing through the selection and placement of permanent full-time, part-time and temporary associates

Taught training and cross-training programs for associates on proper work techniques to meet company efficiency standards in a safe manner

Provided developmental training and performance evaluations

Manage 15 technicians at one time

Helping technicians with complicated repairs

Service Manager/Technical Production Manager (2004-2008)

Carmax, Houston, TX

Managed auto/diesel repairs after the sale, controlling CSI/KPM reports and paying vendors in a timely fashion; driving sales above targets

Managed six Service Consultants/Shop Foremen

Identified production or productivity issues

Managed facilities repairs throughout the store

Ensured adequate staffing through the selection and placement of permanent full-time, part-time and temporary associates

Ensured readiness of finished product to meet standards set by the company

Scheduled training and cross-training programs for associates on proper work and techniques to meet company efficiency standards in a safe manner

Provided developmental training and performance evaluations

Supervised 15-30 technicians at one time

Verified inventory reconciliation was correct

Service Consultant (2002-2004)

Central Ford, Houston, TX

Processed customer work requests

Supervised technicians/dispatching work flow

Made sure work progress was completed

Interfaced with customers referencing further service needs

Maintained customer relations through constant follow-up

Team Leader/Fleet (2001-2002)

Joe Auto, Houston, TX

Diagnosed auto/diesel customer concerns

Obtained necessary parts for repairs

Assigned repairs to technicians

Helped technicians with diesel and auto complicated repairs

Controlled the flow of work progress

Trained technicians for future advancement

Supervised technicians

Maintained proper efficiency ratio for production

Manager of Vehicle Services – MVS (2000-2001)

Firestone, Katy, TX

Managed daily operations

Maintained inventory

Trained technicians for future advancement
Managed daily expenses/paying bills
Processed customer repair complaints
Maintained customer relations with follow-up

Line Technician (1996-2000)

Diagnosed customer concerns
Repaired auto/diesel vehicles
Verified Quality Control of repairs
Updated Service Consultants regarding work progress

RELEVANT EXPERIENCE / SERVICE / AWARDS

(see attachment)