# Frequently Asked Questions (FAQs)

# What services does the Tutoring Center provide?

The Tutoring Center provides tutoring in english, math, science and many more courses offered by Houston Community College.

The Tutoring Center also has computers and wi-fi so that students can receive assistance with homework on MyMathLab and WebAssign as well as access their online courses through Eagle Online.

# What does it cost to use the services at the Tutoring Center?

Nothing! The Learning Center provides FREE tutoring for students who are currently at HCC.

What can I expect when I visit the Tutoring Center?

The Tutoring Center is a drop-in tutoring facility where students can study independently, with a tutor or in small groups.

Tutoring at the center is provided on a walk-in basis. Tutors are available to assist you with any questions that you may have. Tutors will share knowledge and learning strategies with students. Since a tutor's job is to supplement instruction, students can expect tutors to explain concepts pertaining to problems, ask questions, and make suggestions. Tutors will not complete a student's work.

When you first enter the Tutoring Center, the front desk receptionist will ask you to scan in your student ID or enter in your "W" number on the ACCUTRACK station. Students will log themselves in through ACCUTRACK, which will record time of visit and subject being tutored in.

# How does drop-in tutoring work?

- Bring your work, assignment, notes, and textbook as well as any questions you may have.
- Try to sit with others from your class so that you can work together and assist each other whenever possible.
- The tutor will come to each student. Have work to do in case you need to wait.

# How long do tutoring sessions last?

We typically work with students in 20-30 minute increments; however, this depends on how many students are waiting as we may be able to spend more time. You can visit as often as you would like.

# FOR TUTORING SCHEDULES

hccs.edu/findatutor







# What are the tutors allowed to do?

- Tutors can explain the concepts pertaining to exercises or problems.
- Tutors can discuss your work on a problem to see if you understand the basic process for problem solving.
- Tutors can model problem-solving skills.
- Tutors can assist in locating resources to assist you with math, writing, or science concepts.

#### What are tutors not allowed to do?

- Tutor cannot do the student's homework.
- Tutors cannot introduce new material to students.
- Tutors cannot help with take home guizzes or tests.
- Tutors cannot grade a student's homework.
- Tutors cannot edit a paper.

# How can I get the most out of my tutoring session?

- Visit the Tutoring Center as soon as you run into difficulties. The sooner you tackle a problem, the easier it is to solve.
- Prepare for your tutoring session. Read your text and do some of the homework problems. The tutor can better help you if you bring something to start with.
- Bring your textbook, syllabus, tests, notes and handouts, your current assignment, and previous papers or other work – anything and everything you would bring to class!
- Remember some days and times are very busy. Plan your visits and don't wait until the last minute to see a
  tutor before class or a test.
- Use the following FREE tutoring resources: HCC on Campus Find-A-Tutor hccs.edu/findatutor

# What are the tutoring center's hours and locations?

For the tutoring center hours of operation, please call the center. The telephone numbers can be found on our website at hccs.edu/tutoring. Click on "tutoring center locations".

#### **Alief-Hayes Campus**

Room: All Subjects B.137 2811 Hayes Rd. Houston, TX 77082 PH: 713.718.6929

# Coleman Campus Health Science Tower

Room: 113 1919 Pressler St. Houston, TX 77030 PH: 713.718.5850

#### **Central Campus**

Room: All Subjects SJAC 384 1300 Holman St. Houston, TX 77004 PH: 713.718.6451 PH: 713.718.6127

#### Felix Fraga Campus

Room: 245 301 N Drennan St Houston, TX 77003 Tel: 713.718.8876

#### **Katy Campus**

Room: Math 150J & Writing Center 321 1550 Foxlake Dr. Houston, TX 77084 PH: 713.718.5841 (Writing Center) PH:713.718.2924 (Tutoring)

#### **Northeast Campus**

Room: All Subjects L-Hub 301 555 Community College Dr. Houston, TX 77013 PH: 713.718.2283

#### **North Forrest Campus**

Room: 117 6010 Little York Rd. Houston, TX 77016 PH: 713.718.2988

#### **Northline Campus**

Room: All Subjects 423 8001 Fulton St. Houston, TX 77022 PH: 713.718.2674

## Missouri City Campus

Room: 211 1600 Texas Parkway Missouri City, TX 77489 Phone: 713.718.2913

#### **South Campus**

Room Workforce Center 101 11990 Airport Blvd. Houston, TX 77051 PH: 713.718.6451

# Southeast (Eastside) Campus

Angela Morales Building Room: All Subjects 210 6815 Rustic Dr. Houston, TX 77087 PH: 713.718.2391

## **Spring Branch Campus**

Room: Writing Center 703 & Math/ Science Tutoring - Library (RC11) 1010 West Sam Houston Pkwy Houston, TX 77043 Ph: 713.718.5889 (Writing Center) Ph: 713.718.2121 (Tutoring)

#### **Stafford Campus**

Scarcella Building Room: All Subjects E107 10041 Cash Rd. Houston, TX 77477 PH: 713.718.7810

#### **Westloop Campus**

Room: All Subjects 150 5601 West Loop South Houston, TX 77081 PH: 713.718.8791