

Digital & Information Technology Department Houston Community College Department Phone Number: 713-718-5731

BCIS 1405 Business Computer Applications Course Syllabus

Semester: Spring 2016

Instructor	Name: Professor Fidelis Ngang Tel: 713-718-5552 (Leave a Voice Message) P.S.: I respond to email much quicker than I respond to phone messages. Office: Room 900L in The Commons building Office Hours: Tue & Thur, 3:15pm - 5:15pm, Room 900L, The Commons, Spring Branch Campus, NW College. And by appointment as needed Email: fidelis.ngang@hccs.edu Website: https://learning.hccs.edu/faculty/fidelis.ngang NOTE: This course will use the Eagle Online 2 (EO2) website.				
	You must have the Firefox browser (recommended) for use with EO2 website. You must have the Chrome browser (preferred) for use with MyITLab (MIL) website. You must have the Adobe Reader installed. You must have your browsers set to allow POPUPS from our website! (More info listed below).				
Course Reference Number (CRN)	88885 – On Campus Section Course Level: Beginning				
Course Description:	Computer terminology, hardware, software, operating systems, and information systems relating to the business environment. The main focus of this course is on business applications of software, including word processing, spreadsheets, databases, presentation graphics, and business-oriented utilization of the Internet (HTML).				
Course Prerequisite(s)	Must be at college-level skills in reading, writing, and mathematics. Must be familiar with the basics of word processing and file management (e.g., know how to copy and move files and folders).				
Course Semester Credit Hours (SCH) (Lecture, Lab)	Credit Hours 4.0 (Lecture 3, Lab 3)				
Course Location/Times	CRN: 88885 - On-Campus Section Meeting: Tue & Thu, 1:15pm to 3:15pm, 119, Spring Branch Campus, NW College Plus - Delivered via the Internet - 24/7 at your convenience Access course through Eagle Online Website Class Platform: This is a Web Enhanced class and is offered both in classroom and electronically. Practices, exercises, assignments, projects, exams, online discussion, emails, team works, or lecture in eFormat may be conducted using EO2, MIL, Cisco Academy Network, or other platforms. Every student who is registered				

	for Web Enhanced class is granted an access to the class through Eagle Online.		
Total Course Contact Hours	96		
Instructional Materials (Book and MIL)	Exploring Microsoft Office 2013, Volume 1 By Poatsy, Mulbery, Krebs, Hogan, Rutledge, Grauer © 2015 Prentice Hall ISBN-10: 0134212924 ISBN-13: 9780134212920 This is a custom bundle for Houston Community College including a spiral bound textbook, the MIL access code, and Office 365 (same as Office 2013) 180-Day Trial Access Card. This textbook bundle must be purchased from an HCC bookstore or directly from the publisher @ www.mypearsonstore.com (a) Students will be accessing an additional website during this course, the MIL website. You will need a MIL Access Code to setup MIL. This is found in your textbook bundle (if purchased from HCC or the publisher). If not, you will have to purchase it separately for approximately \$90. More information on this in Topic 5 of our course. (b) In addition, the instructor will supply you with a MIL Course ID to enroll in our MIL section. MIL		
	course)		
Instructional Methods	On-Campus: Face to Face/Web-enhanced (49% or less) DE: Distance (100%) Type of Instruction Lecture/Lab		
Course Length (number	r of weeks) 16 Weeks		

Course Grading Criteria, Instructor's Requirements, and Course Calendar

Instructor Grading Criteria			
	A - 900 to 1000 points (90% to 100%)		
	B - 800 to 899 points (80% to 89.9%)		
	C - 700 to 799 points (70% to 79.9%)		
	D - 600 to 699 points (60% to 69.9%)		
	F - 0 to 599 points (0% to 59.9%)		
	OR		
	FX – Failed Due to lack of participation		
	Instructor's Requirements		

- FLASH DRIVE Required for On-Campus students and you will need a 128MB or larger flash drive by the second day of class. We will use this flash drive to store your student data files and assignments.
 Recommended for Distance Education students to use a flash drive for portability and security of their data.
- 2. <u>TEXTBOOK</u> You must purchase the textbook from an HCC bookstore, as the book comes in a bundle with other required information. If you would like to purchase the textbook online, you may purchase it directly from the publisher at www.mypearsonstore.com (use the ISBN number located in the area above as long as you are not using financial aid). More

information is covered within Topic 2 of the course, within Eagle Online.

In addition, you must obtain the books during the first week of course, at the latest, by the end of the 2nd week or you will fall very behind. There is a special access code that is supplied with our bundle (that is otherwise \$90) that is used right away!

3. **COMMUNICATION**

- a. Quickmail in EO2 course will be the communication tool to compose email to your instructor.
- b. **Emails from your instructor will go to your <u>HCC</u> student email account**. Make sure to read your HCC email account regularly since your instructor will be using this address to communicate with you.
- c. Your emails to me using Quickmail will go to my HCCS email address and the system will automatically identify that the email is coming from a particular course.
- d. If you send email direct to me without using the Quickmail tool, then you must put in the proper subject line with the CRN, course name, and your fullname in the format:
 [CRN88885-BCIS1405] YourLastname, YourFirstname. Any emails received without this information in the subject
- 4. <u>ADEQUATE WINDOWS PC HARDWARE</u> including a 1 GHz or faster CPU, 1GB or more of RAM, graphics card with 128 MB of memory, 4 GB of disk storage space and handle multimedia items (sound and maybe a microphone [suggested but not required this semester]).
- 5. **OPERATING SYSTEM** Windows XP SP2, Vista, 7, 8, or 10
- 6. **FIREFOX, AND CHROME WEB BROWSER**

Firefox (preferred web browser) to use for Eagle Online – free online at http://www.mozilla.com

Chrome (preferred web browser) to use for MIL – free online at https://www.google.com/intl/en/chrome/browser/

7. <u>ADOBE READER SOFTWARE</u> free online at http://www.adobe.com

line will just be returned unanswered.

- 8. HIGH SPEED INTERNET ACCESS (DSL or cable dial up will NOT work)
- 9. MIL SOFTWARE (MyITLab) will be used to access simulation exercises at the MIL website (This is provided as part of your textbook when purchasing your books via the HCC bookstore or Publisher). You will be given setup instructions in Topic 5 of the course. Make sure you have the access code provided to you in your book bundle before beginning enrollment/registration. You can access the MyITLab software using a MAC.
- 10. <u>USER IDs</u> Make sure you keep track of your two user ids (one for Eagle Online, and another one you will create in Topic 5 for MIL).
- 11. <u>ADMINISTRATOR RIGHTS</u> You must have administrator rights to setup the MIL software and the Office 365 (same as Office 2013) trial (if you don't already have Office loaded).
- 12. <u>OFFICE 365</u> You must have Office 365 (NOT FREE) software. A 180 day trial version of Office 365 is bundled with your textbook (this includes Word 2013, Excel 2013, Access 2013 and PowerPoint 2013) if you do not have Office 365. AGAIN: You must have Office 365 on an accessible computer in order to complete the assignments. This means that you must have access to Word 2013, Excel 2013, Access 2013 and PowerPoint 2013. If using a MAC, you will still need to find a Windows based PC to complete the assignments that require Office 2013.
- 13. <u>MOTIVATION</u> You must be **self-motivated** in order to be responsible for completing work on time, and without constant reminders. This class moves at a fast pace and staying ahead of schedule is the key to remaining on track.
- 14. <u>COMPUTER RESOURCES</u> You must have access to the necessary computer resources stated above. Please note, the network or computer going down the night before an assignment is due is **NOT** a valid excuse. Assignments have ample lead time before the Official Due Dates to allow for these types of situations. Start work early and submit your work early and you should not have a problem. If you have internet or computer problems you must be willing to use other resources, such as the HCC open labs.
- 15. STUDENT ATTENDANCE/PARTICIPATION IS MANDATORY As a DE section or On-Campus section of this topic, you must make satisfactory progress in this course. Students may be withdrawn if the student misses turning in assignments or quizzes that total to more than 89 points (which is more than 12.5% of the course work prior to the Final Exam). On-Campus students may be withdrawn if the student is absent 12.5% of class which is 4 class periods. Contact the instructor if you are having a problem (our course is on a 1000 point scale). If you decide to quit participating in the course before the Last Day for Administrative/Student Withdrawals, you may withdraw yourself, or ask the instructor to withdraw you. After the withdrawal

date deadline, the instructor is not able to withdraw you. If you quit participating in the course <u>after</u> the Last Day for Administrative/Student Withdrawals, you will receive an FX for your grade. If you receive an FX as your grade, you may or may not have to return the financial aid. This will apply to all students. <u>Incomplete grades are rarely given</u>. **Some students think** they will automatically be withdrawn if they quit participating. That is NOT always the case.

- 16. ACADEMIC DISHONESTY/CHEATING Please refer to student hand book regarding cheating. Students may ask questions to other students, to me, or to anyone else. This is how we learn and I encourage it. HOWEVER, all work must be started and completed in its entirety on your own. If it is found that students are sharing the same files, and then making minor changes to submit the work as their own, students will receive a 0 on the assignment and may possibly be removed from the class. Note: The MyITLab software will be able to detect if students submit a file that was downloaded from another account.
- 17. <u>ASSIGNMENTS</u> must be submitted and quizzes taken by 11:55:00 PM (on OUR CLOCK) on the "Due Date". The "Due Date" is *the last possible date you can turn in the assignment*. Remember, successful students work ahead and stay ahead by completing the Quizzes and submitting the assignments before the "Due Date", but never after the "Due Date".
 - a. If you are having problems completing course materials on time (by the "Due Date"), chat with the instructor. If you have over scheduled your life (working 40 hours a week and taking 15 credit hours of college instruction), have computer problems (my computer is broke and I don't know when it will get fixed) or don't have a textbook (cannot buy one until payday) DON'T BE SURPRISED if the instructor suggests you should withdraw from the course. In other words, the instructor will expect materials to be submitted by the "Due Date".
 - b. However, under unusual circumstances (death or illness in the family and other items that greatly disrupt your life), the instructor might be willing to accept late materials. But the time to chat with the instructor is when the problem arises not after something is "Due". Don't wait until the "Due Date" to announce that you have a problem and would like some consideration; again you might not get much sympathy.

18. FINAL EXAM

- a. On Campus class will take the exam on 1:00PM on May 10, 2016 in Room# 119.
- b. **Distance Ed** classes require an on-campus visit. It is scheduled for Friday (Month, Date, XXam to XXpm) and Saturday (Month, Date, XXam to XXpm) at XXXX Campus, Room# XXX. The exam will be limited to 2 hours unless a student has ADA accommodations (Be sure to arrive no later than XXpm on Friday or XXpm on Saturday in order to have 2 hours to take the exam. If you are an ADA student and are to receive 3 hours for testing time, then you must arrive an hour earlier on either days). Students are expected to pick which day they will attend for these exams. Potential conflicts should be resolved individually with your Instructor. **Additional information will be provided in the "Topic 23 Final Overview"**.
 - i. One special note: Failing the Final Exam (less than 60%) may cause you to fail the course regardless of what your grades have been on the assignments. Final grade will be determined by your Instructor.
 - ii. The **DE Final Exam** will cover Word, Excel, and Access. We anticipate that all of the exam will be similar to the MIL assignments. It is CLOSED BOOK and ON-CAMPUS. There will not be any quiz type questions on the final. If you do not pass the final, I assume you have not truly learned the use of the software, thus you will fail the class.

Eagle Online and MIL Requirements

EAGLE ONLINE DELIVERY OF INSTRUCTION This course is delivered to the student using Eagle Online (educational delivery software).

Basically, the Eagle Online website is where you will go to enter our virtual classroom! The Distance Education site has links to get you access to the correct Eagle Online course area ONCE YOU COMPLETE THE DISTANCE EDUCATION ONLINE ORIENTATION.

EAGLE ONLINE USER ID Your Eagle Online login user ID will be your HCC User ID (sometimes referred to as the "W" number). All HCC students have a unique User ID. If you do not know your User ID, you can look it up by visiting the HCC home page. If you have never logged into Eagle Online (or Moodle) at HCC, the password will be "distance":

EAGLE ONLINE TECHNICAL HELP Go to http://de.hccs.edu/technical-support/. In addition, go to https://eo2.hccs.edu/login/index.php and click on the <a href="h

POP UP If a pop-up is blocked, you will need to set your pop-up blocker to allow pages from our Eagle Online site. The technical requirements section of the orientation will discuss how to allow pop-ups from Eagle Online. Do this before beginning our course as many of the early links in the course are pop-ups! You will also need to allow pop-ups from our MIL site. This is discussed within Topic 5 of our course.

<u>MIL</u> The course materials are available under Eagle Online. In addition, all students in this course will need to access the http://www.myitlab.com website to complete the majority of our assignments. This site will require you to setup MIL on your computer. More information on this within Topic 5 of our course. Chrome is the preferred browser to access MIL.

MIL TECHNICAL HELP Go to Student Support Website or you may call the Pearson MIL support line for help at (800) 677-6337 Monday through Friday, Noon to 8PM EST

Other Requirements

MENINGITIS IMMUNIZATION REQUIREMENT Texas Senate Bill 1107 passed in May 2011, requires that new HCC students and former HCC students returning after an absence of at least one fall or spring semester who are under the age of 30 are required to present a physician-signed certificate showing they have been vaccinated against bacterial meningitis. All students will have to satisfy this requirement prior to enrollment.

<u>EGLS3 - EVALUATION FOR GREATER LEARNING STUDENT SURVEY SYSTEM</u> At Houston Community College, professors believe that thoughtful student feedback is necessary to improve teaching and learning. During a designated time, you will be asked to answer a short online survey of research-based questions related to instruction. The anonymous results of the survey will be made available to your professors and division chairs for continual improvement of instruction. Look for the survey as part of the Houston Community College Student System online near the end of the term.

Course Calendar DUE DATE TIMES ARE 11:55pm on the day they are due!

Looking below we see that, Topics 1 and 2 has both EO2Lab & EO2Quiz assignments, Topic 3 has EO2Quiz and EO2Lab assignments, Topics 4 & 6, and the last Topic 23 has only EO2Quiz assignment, Topic 5 has EO2Quiz and MIL Exam, Topic 22 has only EO2Lab assignment, and all other Topics 7 to 21 will have MIL Exam, while Topic 8, 10, 12, 14, 16, and 18 will also have MIL Grader Project to complete.

EO2Lab assignments are assignments that you will do on your PC and upload into Eagle Online. The points for these assignments are designated below. Not all Topics will have this type of assignment.

MIL Assignments will be done on the MIL website or uploaded into MIL. All your MIL grades (Exams and Grader Projects) will be averaged together. The approx. *points* for MIL assignments are designated below. MIL grades comprise 25% (250 points out of 1000 points) of your final grade.

Note: DUE DATE is last possible date assignment can be submitted. It is highly suggested that you submit assignments SOONER.

Wk	Class Date	Topics	Due Date	Points (EO2Lab)	Points (EO2Quiz)	Points (MyITLab)	Exams
1	Jan 19	Become comfortable with the course and complete: Topic 1 (01GS) Getting Started Topic 2 (02IN) Introduction	Jan 26	10 (Forum)	10		
1	Jan 21	Topic 3 (03FM) File Management	Jan 28	50	10		
2	Jan 26	Topic 4 (04CC) Computing Concepts	Jan 28		20		
2	Jan 28	Topic 5 (05MY) MyITLab	Feb 4		15	2.50	
3	Feb 2	Topic 6 (060F) Office Fundamentals	Feb 4		20		

3	Feb 4	Topic 7 (07W1) Word Chapter 1				13.75	
4	Feb 9	Topic 8 (08W2) Word Chapter 2		65*		27.50	
4	Feb 11	Topic 9 (09W3) Word Chapter 3	Feb 18			13.75	
5	Feb 16	Topic 10 (10W4) Word Chapter 4				13.75	
5	Feb 18	Word Round-up/ Review					
6	Feb 23	Word Exam (Not for DE students)	Feb 23				100
6	Feb 25	Topic 11 (11E1) Excel Chapter 1				13.75	
7	Mar 1	Topic 12 (12E2) Excel Chapter 2				27.50	
7	Mar 3	Topic 13 (13E3) Excel Chapter 3	Mar 10	65*		13.75	
8	Mar 8	Topic 14 (14E4) Excel Chapter 4				13.75	
8	Mar 10	Excel Round-up/ Review					
Mar :	13 - 19	SPRING BREAK					
9	Mar 22	Excel Round-up/ Review - Again!					
9	Mar 24	Excel Exam (Not for DE students)	Mar 24				100
10	Mar 29	Topic 19 (19P1) PowerPoint Chapter 1				13.75	
10	Mar 31	Topic 20 (20P2) PowerPoint Chapter 2	Apr 5	50		13.75	
11	Apr 5	Topic 21 (21P3) PowerPoint Chapter 3				13.75	
11	Apr 7	Topic 15 (15A1) Access Chapter 1				13.75	
12	Apr 12	Topic 16 (16A2) Access Chapter 2				27.50	
12	Apr 14	Topic 17 (17A3) Access Chapter 3	Apr 21	65*		13.75	
13	Apr 19	Topic 18 (18A4) Access Chapter 4	— Api 21	03		13.75	
13	Apr 21	Access Round-up/ Review					
14	Apr 26	Access Exam (Not for DE students)	Apr 26				100
14	Apr 28	Topic 22 (22PR) PPT Project (Presentation) - Day 1	Apr 28				
15	May 3	Topic 22 (22PR) PPT Project (Presentation) - Day 2	May 3	50			
15	May 5	Topic 23 (23FO) Final Overview	May 5		20		
46		Final Exam - Access Exam (Not for DE students)	See				100
16	May 10		Below				
		Total Points (1000 points)		355	95	250	300

^{*}The EO2Lab assignments for Topic 10 (10W4), Topic 14 (14E4), and Topic 18 (18A4) will be a separate project that the students will complete in MIL. It is worth 65 points each. The points (grade) will be posted in Eagle Online.

DE Testing	Final Exam – DE Students (Will be @ XXX campus)	Fri, Date or Sat, Date	300
On Campus	Final Exam - OnCampus Students	May 10, 2016	

- 1. Work on MIL through-out the semester
- 2. All MIL Exams and Grader Projects will comprise 25% (250 points) of your final grade
- 3. All MIL Assignments due on May 5

HOLIDAYS and Important Dates:

http://www.hccs.edu/district/events-calendar/academic-calendar/

Learning Objective, Students Learning Outcome, and Program Spec

Note: This section of the syllabus provides the general course learning objectives, the expected students learning outcome, the course scope in terms of the department program, and the instrument used to evaluate the course. If you have any question, contact the instructor or the department.

HCC Grading Scale

Grade	GPA Points
A = 100-90	4 points per semester hour
B = 89 - 80:	3 points per semester hour
C = 79 - 70:	2 points per semester hour
D = 69 - 60:	1 points per semester hour
59 and below = F	0 points per semester hour
IP (In Progress)	0 points per semester hour
W(Withdrawn)	0 points per semester hour
I (Incomplete)	0 points per semester hour
AUD (Audit)	0 points per semester hour

IP (In Progress) is given only in certain developmental courses. The student must re-enroll to receive credit. COM (Completed) is given in non-credit and continuing education courses. To compute grade point average (GPA), divide the total grade points by the total number of semester hours attempted. The grades "IP," "COM" and "I" do not affect GPA.

Course Student Learning Outcomes (SLO):

- 1. Use appropriate integrated software to solve contemporary real-world problems.
- 2. Integrate appropriate features from several commonly used application programs to generate a document (or set of documents) that solves a contemporary real-world problem.
- 3. Use Spreadsheets to create a chart with the statistics you plan to use in your presentation slideshow.
- 4. Demonstrate proper file management techniques to manipulate files and folders in a networked environment.
- 5. Apply proper formatting techniques to a document draft so that it models a previously formatted document.
- 6. Develop an algorithm that solves a problem.
- 7. Demonstrate the effective use of search engines to find reliable and relevant internet resources.
- 8. Create data that can be edited and kept current.
- 9. Demonstrate effective oral presentation skills using a slideshow (created with a presentation graphics program) as a visual aid.

Student Assignments

Refer to the Eagle Online course site.

Student Assessment(s)

- 1. Use appropriate integrated software to solve contemporary real-world problems.
 - Assessment criteria under development
- 2. Integrate appropriate features from several commonly used application programs to generate a document (or set of documents) that solves a contemporary real-world problem.

 Assessment criteria under development
- 3. Use Spreadsheets to create a chart with the statistics you plan to use in your presentation slideshow.

Assessment criteria under development

4. Demonstrate proper file management techniques to manipulate files and folders in a networked environment.

Assessment criteria under development

5. Apply proper formatting techniques to a document draft so that it models a previously formatted document.

Assessment criteria under development

6. Develop an algorithm that solves a problem.

Assessment criteria under development

7. Demonstrate the effective use of search engines to find reliable and relevant internet

resources. Assessment criteria under development 8. Create data that can be edited and kept current. Assessment criteria under development 9. Demonstrate effective oral presentation skills using a slideshow (created with a presentation graphics program) as a visual aid. Assessment criteria under development Program/Discipline Instructors will use syllabus that will satisfy CurricuUNET requirements and improve on-going Requirements: assessment of student-centered learning and teaching. **Academic Discipline/CTE** 1. 1. Develop essential operating systems skills including how to use, setup, configure, **Program Learning** troubleshoot and maintain a current microcomputer operating system **Outcomes** 2. Use and configure essential office applications and 3. Help other technology users, develop training and maintenance plans and to translate new technical knowledge so that others can use it 4. Install, configure, and administer Linux/UNIX and other systems. 5. Document work log, write clearly and appropriately in an Information Technology context, respect user's data, including backup and security SCANS and/or Core **SCANS Curriculum Competencies:** 1. C1: Allocates Time If applicable Students will learn to allocate time to perform each task (online course will emphasize this task more). 2. C5: Acquires and Evaluates Information Student will be able to identify need for data, obtain it from existing sources or create them, and evaluate information. 3. C6: Organizes and Maintains Information Students will learn to organize their assignments and manage to complete them with specific deadline. 4. C20: Maintains and Troubleshoots Technology Student will be able to prevent, identify or solve problems in machines, computers, and other technologies. 5. F10: Seeing Things in the Minds Eye Student will be able to organize and process symbols, pictures, graphs, objects or other information. Every semester, calendar based weekly learning material (reading, hands exercises for in-class, web enhanced, or online assignments, and scheduled quiz/test/exam) will be posted as part of the syllabus. **HCC Policy Statement Access Student Services** http://www.hccs.edu/district/students/student-handbook/ and then click on Student Services Policies on their Web site: and Student Rights and Responsibilities sections under the Student Handbook by sections. **Distance Education and/or Continuing Education Policies Access DE Policies on their DE STUDENT SERVICES** Web site: The Distance Education Student Handbook contains policies and procedures unique to the DE student. It is the student's responsibility to be familiar with the handbook's contents and part of the mandatory orientation. The handbook contains valuable information, answers, and resources,

such as DE contacts, policies and procedures (how to drop, attendance requirements, etc.), student services (ADA, financial aid, degree planning, etc.), course information, testing procedures, technical support, and academic calendars. Refer to the DE Student Handbook by visiting this link: http://www.hccs.edu/district/students/student-handbook/

STUDENTS LIVING OUT OF THE HCC SERVICE AREA

Students living out of the HCC service area during the semester in which they are enrolled at HCC in online classes need to make special arrangements to accommodate their needs. In the event the course requires onsite exams, it is the student's responsibility to obtain a proctor. This proctor must be someone in the testing center at a local community college or at a university. The proctor will need to provide a secure testing environment and possibly (depending on the course) a computer with Internet access. A valid picture ID must be presented to the proctor when taking the exam. All fees associated with proctoring are the responsibility of the student. Exams will be sent via fax, email, or US mail directly to the proctor with instructions for administering the exams. This will be done at no cost to the student; however, the student WILL BE responsible for fees associated with returning the exams (including costs of overnight express, etc. to meet deadlines).

The proctor approval form **MUST** be completed and approved at least **2 weeks prior to the first scheduled exam.** For additional questions, contact Shirley Smith at shirley.smith@hccs.edu.

Access CE Policies on their Web site for non-credit classes:

http://www.hccs.edu/continuing-education/departments/online-ce/