NIKE CHIKWONG LEUNG CURRICULUM VITAE

Digital Information Technology

Nike Chikwong Leung

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SUMMARY OF QUALIFICATIONS

- 10+ years of IT infrastructure and technical support experience.
- 2+ years of supporting mission-critical 24x7 Data Center Technical Support Engineer experience for $900 million British Petroleum project with supporting over 100,000+ servers.
- Designed, documented, implemented and maintained essential SCADA infrastructure systems and components for distribution networks.

PROFESSIONAL EXPERIENCE

XTO ENERGY – AN EXXON MOBIL SUBSIDIARY, Spring, TX   2018-PRESENT

Team Leader, Senior SCADA Infrastructure and Window Server Administrator
Providing SCADA Infrastructure and Windows Server services for Natural Gas environment

- Led and managed a technical support team to create the test plan, order the test equipment to design the infrastructure, build and configure the test environment, also provide coaching, training, and development.
- Led internal projects and evaluate new products/services.
- Assisted supervisors in defining tasks to increase efficiencies.

LONE STAR COLLEGE-UP, Houston, TX   2017-PRESENT

IT Instructor, Computer Information Technology
Providing quality instruction to adult learners

Offering:
- ITNW 1313 – Computer Virtualization (VMware: VCA6-DCV & VCP6-DCV Certification)
- ITSC 1371 – IT Essentials (OS and Computer Hardware – CompTIA: A+ Certification)
- ITNW 1325 – Fundamental of Network Technology (CompTIA: Network+ Certification)
- ITNW 1392 – Cloud Infrastructure and Services (Dell EMC Program)
- ITSC 1392 – Information and Storage Management (Dell EMC Program)
- ITNW 1391 – Backup Recovery Systems and Architecture (Dell EMC Program)

ENVISION ENERGY LTD.

Team Leader, Senior SCADA Infrastructure Engineer
Providing SCADA infrastructure services to Wind & Solar environment

- Led and managed the US infrastructure team to design the Visio diagram, test and configure the production equipment for the customers that related to the wind and solar environment.
- Led and managed the technical support team to troubleshoot and find the root causes included the network, AWS VPN, firewall, servers, and virtualization environment after delivered the projects.

MASTERWORKS INTL INC.

Technical Supervisor, Sr. Technical Sales & Operations Engineer
Supporting the Complex Systems for HPE/HPI/Lenovo Authorized Distributor & Reseller

- Led and managed a technical support team to create the test plan, order the test equipment to design the infrastructure, build and configure the test environment, also provide coaching, training, and development.

- Acted as the mediator between client and sales team both in business and technical capacity.

HP ENTERPRISE

Technical Leader, Senior HPE Synergy Blade Integration Test Engineer II
Supporting the HPE Synergy BladeSystems at HPE R&D Synergy Engineering

- Led and managed a Synergy Blade Integration technical support team to create the test plan, design the infrastructure and configure the test environment.
- Assisted R&D Sr. Network Architect as R&D Sr. Network Architect to build the infrastructure.

HPE SAP HANA Technical Consultant
Supporting the HPE SAP HANA and Sharks Complex Systems at HPE America Integration Center

Team Leader, Senior HPE Server & Network Test Engineer III
Supporting the HPE Storage Test Environment at HPE Storage Engineering

- Led and managed a technical support team to create the test plan, design the infrastructure and configure the test environment.
- Evaluated and implemented technical datasheet for new product introduction and production testing.

Team Leader, Senior HPE Virtualization Infrastructure Test Engineer
Supporting the HPE Virtualization Infrastructure Test Environment at HPE Cloud Team

- Led and managed a technical support team to create the test plan, design the infrastructure and configure the test environment.
- Evaluated and implemented technical datasheet for new product introduction and production testing.

Team Leader, Senior HPE Datacenter Technical Support Engineer III
Supporting all IT equipment at British Petroleum Datacenter

- Supported mission-critical 24x7 Data Center Technical Support Engineer experience for $900 million British Petroleum project.
- Provided the basic project management skills to control the time, cost, and quality to all internal departments and external customers during the PMO projects.

TECHNICAL SKILLS

Virtualization:	VMware ESXi/vSphere/vCenter 5.0/5.1/5.5/6.0/6.5, MS Hyper-V 2012/2016 R2, and MS Nano Server.
Platforms:	Red Hat Linux 6/7, SUSE Linux 11/12, CentOS 6/7, MS Windows Server 2008/2012/2016 R2, and Windows XP/7/8.1/10.
Software:	HP Enterprise OneView 1.0/2.0/3.0 versions, IBM TSM Backup software, SAP HANA studio, Windows ADK, WinPE, WSUS, Active Directory, WDS, MS Office, MS Visio, DNS, DHCP, FTP, TFTP, IIS, PXE, YUM, Kickstarts, Proxy, Apache Hadoop Cluster, and Pacemaker Cluster Failover.
Hardware:	HP Enterprise ProLiant DL/ML/SL servers, HP Enterprise c-Class BladeSystems, HP Enterprise RX/RP servers, HP Enterprise Superdome I/II servers, HP Enterprise Synergy BladeSystems, and Dell PowerEdge 700 series servers.
Database:	ownCloud Database with MySQL/Maria Database, and SAP HANA Database.
Networking:	Fortinet Firewall, AWS VPN, HP Enterprise ServiceGuard Cluster, HP Enterprise 5900/5950 Switches, HP Enterprise FlexFabric 5900v Virtual Switch, 3COM Switches, TippingPoint Switches, ProCurve Switches, Cisco Catalyst 3020/3120 Blade Switches, Open vSwitch, Open Switch, TCP/IP, LAN, WAN, VLAN, LACP, NAT, Bridged Mode, Bonding, NIC Teaming, IRF, Port Forwarding, VPN Policies, and IPsec.
Storage:	HP Enterprise EVA Storage, HP Enterprise MSA Storage, and HP Enterprise 3PAR Storage.

| **SAN:** | Brocade Standalone SAN Switches, Cisco MDS 9124e Fabric Switch, CNA for iSCSI and FCoE, and HBA for FC. |
| **Languages:** | Fluent in Foreign Language (Cantonese and Mandarin). |

EDUCATION

Texas State Technical College   *Waco, TX*
Associate in Applied Science in Cloud & Data Center Management (AWS)   Present
      Expected Graduation Date: 05/2019
Associate in Applied Science in Robotics Technology
      Expected Graduation Date: 12/2019
Associate in Applied Science in Wind Energy Program
      Expected Graduation Date: 05/2020

Lone Star College   *Houston, TX*
Network Engineer Certificate of Information Technology   Present
- Concentration in Cisco Certified Network Engineer (CCNP)
      Expected Graduation Date: 08/2019
The Converged Technology Advanced Technology Certificate
- Concentration in EMC Virtualization, Storage, and Cloud Services
      Expected Graduation Date: 12/2019

BlueCube Information Technology Inc.   *Parker, CO*
Certificate of the SAP HANA Administrator (HA100/HA200)   05/2015
- Concentration in SAP Certified Technology Associate – C_HANATEC142

Houston Community College   *Houston, TX*
Dean List (2012 – 2013) and graduated with Honor   2009 – 2017
Associate in Applied Science in Computer and Information Science Technology
- Concentration in UNIX Specialization
Associate in Applied Science in Networking & Computer Systems Administration and Unified Communication Specialization
- Concentration in CISCO Router Technology (CCNA & VoIP) Specialization
- Concentration in Microsoft Certified IT Professional (MCITPS) Specialization
- Concentration in Microsoft Certified System Administration (MCSA) Specialization
Certificate of Computer Systems, Networking and Telecommunications
- Concentration in IBM Enterprise Server
- Concentration in Networking Specialist
- Concentration in Network Systems & Computer Security Specialization
Certificate of Network and Computer Systems Administration Specialization
- Concentration in Microsoft Systems Administration (MCITPS) Specialization
Certificate of Network Systems and Unified Communication Specialization
- Concentration in CISCO Router Technology (CCNA)
Certificate of Computer Systems Networking
- Concentration in Cyber Security Certificate - Level I
Marketable Skills Achievement Award
- Network and Computer Systems Administration
- Computer Systems, Networking and Telecommunications – UNIX (Linux)
- Network Systems and Unified Communication Specialization

American InterContinental University Online   *Schaumburg, IL*
Master of Science in Information Technology   08/2012
- Concentration in IT Project Management

- Concentration in Information Assurance and Security

American InterContinental University Houston   *Houston, TX*
Master of Business Administration   03/2011
- Concentration in Business Management

American InterContinental University Houston   *Houston, TX*
Bachelor of Science in Information Technology   03/2010
- Concentration in Information Systems
  Dean List (2008 – 2009) and graduated with Cum Laude Honor

American InterContinental University Houston   *Houston, TX*
Associate of Arts in Business Administration   06/2008
- Concentration in Information Systems
- Concentration in Business Management

Penn Foster Career School   *Scranton, PA*
Diploma of PC Maintenance and Repair   04/2008

LICENSES AND CERTIFICATIONS

- **Certificate of SAP HANA Administrator (HA100/HA200)**
  - ❖ SAP Certified Technology Associate – C_HANATEC142
- **Certified in Microsoft Technology Associate (MTA) – IT Infrastructure**
  - ❖ Microsoft 98-349 Windows Operating System Fundamentals
  - ❖ Microsoft 98-365 Windows Server Administration Fundamentals
  - ❖ Microsoft 98-366 Network Fundamentals
  - ❖ Microsoft 98-367 Security Fundamentals
  - ❖ Microsoft 98-369 Cloud Fundamentals
- **Certified in Dell EMC**
  - ❖ Dell PowerEdge Associate
  - ❖ Dell Network Associate