

Peggy L. Osbourn, PhD

Name: Peggy L. Osbourn, PhD

Work Address: Northwest College, Alief Campus, 2811 Hayes Rd. Houston, Texas 77082-2642

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Education:

- Ph.D. Educational Psychology, University of Houston, Houston, Texas May 2000
- M.Ed. Higher Education Administration, University of Houston, Texas Dec. 1986
- B.A. Psychology, Earlham College, Richmond, Indiana June 1978

Teaching Experience:

- **Adjunct Faculty**, College and Career classes (GUST 1270), Houston Community College - Northwest, Houston, Jan. '12 - present
- **Adjunct Faculty**, Learning Strategies (HUMD 0330), Lone Star College - CyFair, Cypress, Aug. '11 – Dec. '11
- **Adjunct Faculty**, Human Learning, Human Growth & Development (EPSY6340, 6330) University of Houston, Houston, June '01 – May '02

Professional Experience:

- **Director of Counseling, Career and Disability Services**, Lone Star College - CyFair, Cypress, Texas, September 2003 – January 2012
- **Interim PeopleSoft Campus Community and Admissions Lead & Functional Analyst**, University of Houston - System, Houston, Texas, 2000 – 2003
- **Director of Counseling, Career and Student Health Services (promotions from Asst. Director Career Services)**, University of Houston - Downtown, Houston, Texas, 1989 – 1999
- **Planning Analyst, Research Assistant**, University of Houston, Office of Planning and Policy Analysis, Houston, Texas, 1985 – 1988

Workshops and presentations designed and delivered to high school, college, graduate students, faculty and staff, and community audiences (from 10 – 350) 2003 - present

Annually: 1) Learning Success Strategies, 2) Stress Management, 3) Time Management, 4) Test Taking Strategies 5) Overcoming Test Anxiety 6) Preparing your application and personal statement, 7) Succeeding in College through Goal Setting, 8) College 101 – Vocabulary, 9) Picking a Major and Degree Planning

Monthly Career presentations developed and delivered: 1) Do What You Are career assessment results 2) Researching Organizations and Networking 3) Great Resumes and Cover Letters (for general audiences and career specific such as medical radiology technology, firefighting) 4) Interviewing for success.

Other: 1) Managing Your Classroom 2) Providing Accommodations 3) Violence on Campus – Planning Ahead and Managing Fear 4) Developmental English/Mathematics support curriculum on “Succeeding as a Student” 5) “Marketing is not a Four Letter Word” 6) Finding Your Voice (from the 8th Habit of Highly Effective People 7) Leading with your MBTI preferences 8) Using Your Strengths to Empower Your Team 9) Customer Service During High Stress Periods

Prior to 2003 forms of above workshops and presentations were designed and delivered plus specialties: 1) PeopleSoft Student Administration: Recruiting, Admissions, Communications, Student Records, Financial Aid, 2) Using Banner Student Administration 3) Parent Effectiveness Training

Professional Activities:

- **Lone Star College–System:** Strengths Quest Coach, 2011; Graduate, 2010 Leadership Academy
- **Lone Star College Cy-Fair Committees:** Educational Planning, 2009 – present; Quality Enhancement Plan, 2009 – 2011; International Education, 2009 -present; Technology Request, 2008 – present; Wellness, 2007 – present; Chair, “Coping in the Classroom” series; 2009 – 2010; Strategic Planning, 2004-2005, 2008 – 2009; Benchmarking Task Force, 2005 – 2008; Numerous search committees
- **University of Houston - Downtown (UHD) Committees and Subcommittees**
- Discipline, Career Day, Student Leadership, Improvement of Staff Evaluation, Protection of Human Subjects, Student Marketing, International Study Abroad, Majors Day, Scholarship, Banner Implementation, Volunteer Center Development, Numerous search committees for faculty and staff
- **Houston Area Consortium of Career Centers**, Founding & Life Member, President and Chair of Texas Job Fair, 1996 – 1997; Chair of Texas Drive-In Conference, 1996
- **Southern Association of Colleges and Employers (formerly SWPA and SWACE):** Member since 1990; Director of Two Year College Relations, 2004 – 2005; Treasurer, 1998 – 1999; Professional Development Committee, 1997 – 1998; Research Committee, 1993 – 1994
- **National Association of Colleges and Employers**, 1990 – 2000 & 2003 – present: Member, task-forces which published: 1) Professional Standards for College and University Career Services & 2) Sourcebook for Conducting Evaluations and Measurements of Career Services
- **ACA, AERA ADTA**, member, 2000 – present

Computer Skills:

SPSS, SAS, MSWord, Excel, File Maker Pro, Access, Publisher, PowerPoint, Zoomerang, PeopleSoft SA Systems, Banner Student Records System, Datatel Colleague, Web-CT, Angel

Selected Community and Volunteer Service:

Foundation Scholarship Committee Chair, 2005- present

Houston Livestock Show and Rodeo Committee 1993 – present

(Outstanding Committee member 2004)

Community service volunteer: “Ten Thousand Villages” 2008 – present

Earlham College volunteer (student and alumna) 1974 – present

Assist in Developing Leadership Program for Graduate Students, UT – SPH, 2006 –2007

Katy Independent School District Achieve Texas Graduation Planning Committee, 2006

Presentations and Publications:

Osbourn, P. (2011, Spring). *Using MBTI results to Develop and Lead Your Team*. Workshop presented to “EmpowerU” (staff leadership development program) at Lone Star College – CyFair, Houston, TX.

Osbourn, P. (2004 - 2011). *How to prepare for your career search through research, networking, resume writing and interviewing*. Series of workshops presented to Business Capstone and Fire Academy courses at Lone Star College – CyFair, Houston, TX.

Osbourn, P. (2010, Fall). *Goal setting for academic and leadership success*. Workshop designed and presented to student leadership development program at Lone Star College – CyFair, Houston, TX.

Osbourn, P. (2009, Spring). *Finding your voice at work, using the 8th Habit*. Workshop presented to “EmpowerU” (staff leadership development program) at Lone Star College – CyFair, Houston, TX.

Osbourn, P. (2009, Spring). *Goal setting for career success*. Workshop designed and presented to staff leadership development program at LSC – Kingwood, Houston, TX.

Osbourn, P. and Herod, T. (2009, February) *Assisting Growth through Goal Setting*. Presented at the Texas University and College Counseling conference, University of Houston – Clear Lake, Houston, TX.

Tamborello, S., Osbourn, P. (2006 – 2007). Consulted on Leadership Development Program, UT – School of Public Health, Houston, TX.

Osbourn, P.L, Landry, L. & Warhol, K. (2006, January). *Marketing is not a four letter word*. Presented at Houston Area Consortium of Career Centers Drive-In Workshop, Houston, TX.

Duarte, B., Osbourn, P.L., Justice, K. (2003, March). *Shared tables, Strategies to Improve Data and Access*. Presented at PeopleSoft Higher Education User Group Conference, Dallas, TX.

Osbourn, P.L., Moreno, L., Chitkara, S. & Bandekar, A. (2002, March). *Making The 3Cs Work With A Multiple Transcript Modification: Technical and Functional Working Together*. Presented at PeopleSoft Higher Education User Group Conference, Las Vegas, NV.

Osbourn, P.L. (2000, May). *Identity Development of College Women of Mexican Descent*. Unpublished UMI Dissertation Services, Doctoral dissertation, University of Houston, Houston, TX.

Task Force, (1998). *Professional Standards for Career Services*. Bethlehem, PA: National Association of Colleges and Employers (NACE). Presented at NACE meeting and published, May 1998.

Hagedorn, G., Jones, E., & Osbourn, P. L. (1997, May). *The adult learner: Improving learning outcomes through interview preparation*. Presentation at the National Conference on the Adult Learner, Myrtle Beach, South Carolina.

Osbourn, P. L., Gaa, J. & Arbona, C. (1997, April). *Identity development of atypical college students*. Poster session presented at the annual meeting of the Southwestern Psychological Association, Fort Worth Texas.

Osbourn, P. L., (1996-1997, Monthly). Kick-start your career. (Monthly article in student newspaper on career planning). Dateline, UHD.

Osbourn, P. L., & Beasley, J., (1996, Spring). *Finding and negotiating the career you really want*. Two part presentation at alumni luncheons, UHD.

Osbourn, P. L., (1996, Winter). *Looking out from the trenches, evaluation and measurement of career centers*. Career Watch Newsletter. American College Personnel Association.

Houston Area Consortium of Career Centers, (1995, May). Developing consortia. Best Practices Showcase. National Association of Colleges and Employers meeting, Orlando, Florida.

Task Force, (1994). *Source Book for Conducting Evaluation and Measurement of Career Services*. Bethlehem, PA: National Association of Colleges and Employers [formerly College Placement Council (CPC)].

Osbourn, P. L., (1994, October). *How science and technology have changed today's workplace*. Presentation for Phi Theta Kappa, North Harris College, Houston, Texas.

Osbourn, P. L. (1993, January). *Providing individual attention to students*. Liberal Arts Network News. College Placement Council.